

SUPPLY AND IMPLEMENTATION OF REPLACEMENT SERVERS

1. INTRODUCTION AND BACKGROUND

- 1.1 The Eastern Cape Gambling Board is a statutory body established by the Eastern Gambling and Betting Act, 1997 (Act No.5 of 1997) (as amended) (the Act).
- 1.2 The mandate of the Board is to regulate or control all gambling activities within the Eastern Cape Province. This includes the issuing and revocation of gambling licences, exclusion of problem gamblers, and protection of the public against unscrupulous gambling practices and control of illegal gambling activities in the Province.
- 1.3 The purpose of the request for proposal (RFP) is to invite suitable service providers to submit proposals for to supply, install and configure replacement servers.

2. SCOPE OF WORK

The appointed service provider will have to provide the following:

Product Code	Description	Qty
	New VMWare Host Servers	
(210-AZKL)	PowerEdge R650xs[PowerEdge R650XS - Full Configuration - [EMEA_R650XS]]	2
329-BGEZ	PowerEdge R650xs Motherboard with Broadcom 5720 Dual Port 1Gb On-Board LOM	1
338-CBWM	Intel Xeon Gold 5315Y 3.2G, 8C/16T, 11.2GT/s, 12M Cache, Turbo, HT (140W) DDR4-	2
379-BEIC	8x2.5 Front Storage	1
379-BDSS	SAS/SATA Backplane	1
379-BDTE	No Rear Storage	1
379-BDCO	Additional Processor Selected	1
379-BCSF	iDRAC,Factory Generated Password	1
379-BCQY	iDRAC Group Manager, Disabled	1
321-BGQJ	2.5" Chassis with up to 8 Hard Drives (SAS/SATA), 2 CPU	1
325-BCHH	Standard Bezel	1
330-BBSZ	Riser Config 3, 1xOCP 3.0(x16)+ 2x16LP	1
343-BBRH	PowerEdge R650xs x8 Shipping Material	1
350-BCEN	Dell EMC Luggage Tag (x8 or x10 chassis)	1
350-BCEM	No Quick Sync	1
370-AAIP	Performance Optimized	1
370-AEVR	3200MT/s RDIMMs	1
370-AEVQ	16GB RDIMM, 3200MT/s, Dual Rank	8
385-BBQV	iDRAC9, Enterprise 15G	1
400-AZUT	480GB SSD SATA Mix Use 6Gbps 512 2.5in Hot-plug AG Drive, 3 DWPD,	2
405-AAZB	PERC H755 SAS Front	1
412-AAVR	Heatsink for CPU less than 185W	2
450-AIQX	Dual, Hot-plug, PSU (1+1), 800, Mixed Mode	1
450-AADY	C13 to C14, PDU Style, 10 AMP, 6.5 Feet (2m), Power Cord	2
461-AAIG	Trusted Platform Module 2.0 V3	1
293-10025	Asset Tag - ProSupport (Website, barcode, Onboard MacAddress)	1
293-10049	Order Configuration Shipbox Label (Ship Date, Model, Processor Speed, HDD Size, RAM)	1
540-BCOD	Broadcom 57416 Dual Port 10GbE BASE-T Adapter, OCP NIC 3.0	1
540-BBVJ	Broadcom 57416 Dual Port 10GbE BASE-T Adapter, PCIe Low Profile	2
750-ACFR	Front PERC Mechanical Parts, front load	1

770-BCJI	ReadyRails Sliding Rails Without Cable Management Arm	1
770-BDZL	Cable Management Arm	1
780-BCDN	RAID 1	1
384-BBBH	Power Saving BIOS Settings	1
384-BCTN	Standard Fan x7	1
634-BWZG	VMware ESXi 7.0 U3 Embedded Image (License Not Included)	1
631-AACK	No Systems Documentation, No OpenManage DVD Kit	1
708-10082	Configuration Services, Standard ISG System Report, Deliver Via Email	1
528-BIYY	OpenManage Enterprise Advanced	1
709-BBIL	Basic Next Business Day 36 Months	1
865-BBMY	ProSupport and Next Business Day Onsite Service Initial, 36 Month(s)	1
865-BBMZ	ProSupport and Next Business Day Onsite Service Extension, 24 Month(s)	1
	New Management/Backup Server	
(210-AZKL)	PowerEdge R650xs[PowerEdge R650XS - Full Configuration - [EMEA R650XS]]	
329-BGEZ	PowerEdge R650xs Motherboard with Broadcom 5720 Dual Port 1Gb On-Board LOM	1
338-CBWM	Intel Xeon Gold 5315Y 3.2G, 8C/16T, 11.2GT/s, 12M Cache, Turbo, HT (140W) DDR4-	2
379-BEIC	8x2.5 Front Storage	1
379-BDSS	SAS/SATA Backplane	1
379-BDTE	No Rear Storage	1
379-BDCO	Additional Processor Selected	1
379-BCSF	iDRAC,Factory Generated Password	1
379-BCQY	iDRAC Group Manager, Disabled	1
321-BGQJ	2.5" Chassis with up to 8 Hard Drives (SAS/SATA), 2 CPU	1
325-BCHH	Standard Bezel	1
330-BBSZ	Riser Config 3, 1xOCP 3.0(x16)+ 2x16LP	1
343-BBRH	PowerEdge R650xs x8 Shipping Material	1
350-BCEN	Dell EMC Luggage Tag (x8 or x10 chassis)	1
350-BCEM	No Quick Sync	1
370-AAIP	Performance Optimized	1
370-AEVR	3200MT/s RDIMMs	1
370-AEVQ	16GB RDIMM, 3200MT/s, Dual Rank	8
385-BBQV	iDRAC9, Enterprise 15G	1
400-AZUT	480GB SSD SATA Mix Use 6Gbps 512 2.5in Hot-plug AG Drive, 3 DWPD,	2
405-AAZB	PERC H755 SAS Front	1
412-AAVR	Heatsink for CPU less than 185W	2
450-AIQX	Dual, Hot-plug, PSU (1+1), 800, Mixed Mode	1
450-AADY	C13 to C14, PDU Style, 10 AMP, 6.5 Feet (2m), Power Cord	2
461-AAIG	Trusted Platform Module 2.0 V3	1
293-10025	Asset Tag - ProSupport (Website, barcode, Onboard MacAddress)	1
293-10049	Order Configuration Shipbox Label (Ship Date, Model, Processor Speed, HDD Size, RAM)	1
540-BCOD	Broadcom 57416 Dual Port 10GbE BASE-T Adapter, OCP NIC 3.0	1
540-BBVJ	Broadcom 57416 Dual Port 10GbE BASE-T Adapter, PCIe Low Profile	1
540-BDIB	QLogic 2692 Dual Port 16Gb Fibre Channel HBA, PCIe Low Profile, V2	1
750-ACFR	Front PERC Mechanical Parts, front load	1
770-BCJI	ReadyRails Sliding Rails Without Cable Management Arm	1
770-BDZL	Cable Management Arm	1
780-BCDN	RAID 1	1
384-BBBH	Power Saving BIOS Settings	1
384-BCTN	Standard Fan x7	1
631-AACK	No Systems Documentation, No OpenManage DVD Kit	1
708-10082	Configuration Services, Standard ISG System Report, Deliver Via Email	1
528-BIYY	OpenManage Enterprise Advanced	1
709-BBIL	Basic Next Business Day 36 Months	1
865-BBMY	ProSupport and Next Business Day Onsite Service Initial, 36 Month(s)	1
865-BBMZ	ProSupport and Next Business Day Onsite Service Extension, 24 Month(s)	1

	Dell Freight	1
	New Primary Storage Array	
(486-48511)	UnityXT380Hybrid2	
210-ASKK	Unity 380 DPE 25 x 2.5 Dell FLD RCK	1
400-BGCL	Unity SYSPACK 4X1.8TGB 10K SAS 25X2.5	1
400-BFXO	Unity 1.8TB 10K SAS 25X2.5 DRIVE	21
406-BBND	Unity CNA 4x16Gb FC SFPs	1
470-AEBF	Unity 2x5M OM4 Fiber CBL	2
565-BBID	UNITY 2X4 PORT IO 10GBASET	2
487-BBBB	ProSupport Next Business Day Software Support, 60 Month(s)	1
528-CNRZ	File Level Retention=IC	1
528-CNSB	Unity ISCSI=IC	1
528-CNSC	Unity NFS=IC	1
528-CNSD	File System Events Publishing=IC	1
528-CNSE	Unity D@RE=IC	1
528-CNSF	Unity VASA/vVols=IC	1
528-CNSG	Unity FAST Cache=IC	1
528-CNSH	Unity Replication=IC	1
528-CNSI	Unity Quality of service=IC	1
528-CNSJ	Unity ESA Adapter=IC	1
528-CNSK	Inline Compression=IC	1
528-CNSL	Unity EMC Proactive Assist=IC	1
528-CNSM	Cloud Tiering	1
528-CNSN	Unity Local Copies	1
528-CNSO	Unity Fibre Channel=IC	1
528-CNSP	Unity FAST VP=IC	1
528-CNSQ	Unity Antivirus=IC	1
528-CNSR	Unity Unisphere Central=IC	1
528-CNSS	Operating System V4.0=IC	1
(210-ATUP)	Storage M&R for Unity XT	
487-BBHW	ProSupport Mission Critical, Storage Monitoring/Reporting, 60 Month(s)	1
528-BTYG	Storage M&R for Unity XT =IC	1
709-BDLX	Parts Only Warranty 36 Months, 36 Month(s)	1
199-BJNE	ProSupport and Next Business Day Onsite Service Extension, 24 Month(s)	1
199-BJNF	ProSupport and Next Business Day Onsite Service Initial, 36 Month(s)	1
(210-ATUP)	Storage M&R for Unity XT	1
487-BBHW	ProSupport Mission Critical, Storage Monitoring/Reporting, 60 Month(s)	1
528-BTYG	Storage M&R for Unity XT =IC	1
	EMC Freight	1
	Cabling	
NET-HOOKLOOP-LQ	HOOK&LOOP WRAP 14MM- SOLD P/M (LBX-ZD50)	3
NET-T50RBK	CABLE TIES BLACK 198 X 4.7MM (100 PACK) HFC200	1
NET-CAT6A-10G-3M-	3M CAT6A LSOH MOULDED FLYLEAD - BLUE	28
	Professional Services	1
	<i>Rack & Cable New servers, tape library and storage</i>	
	<i>Install and configure VMWare & vCentre</i>	
	<i>Install and configure Veeam</i>	
	<i>Network configuration</i>	
	<i>Migration of existing systems</i>	
	<i>Reconfigure backups</i>	
	<i>Test & Setup</i>	
	<i>Upgrade two domain controllers and AD sync server from 2016 to 2022(3 in total)</i>	
	<i>As-Built Documentation</i>	
	<i>Project Management Services</i>	

Trade-in of the following Dell Equipment

- Dell - Storage SCV - 24GZJF2
- Dell FC630- DGT69F2
- Dell FC630- DGT39F2
- Dell - FX2 -DH809F2
- Dell FC630- 2LMS5K2

Device Pro Support Ends in December 2022, supplier to engage Dell on support if replacements devices do not arrive by this time.

(Proof to be provided of all drives been wiped)

Service provider to be a SITA registered DELL vendor

3. DELIVERABLES

- a. An appointed service provider will be expected to supply, install and configure all the server equipment. These will replace the current Dell FX2 with 2 FC630 vmware hosts and a FC630 unit used for vcenter and veaam backups and the Storage SCV. All servers are to be migrated from the old to new equipment. The two domain controllers and the active directory sync (used for office 365) are to be upgraded to server 2022. The server provider is to ensure that there is limited downtime as this is an upgrade of the production environment. All Backup jobs are to be reconfigured and tested etc the current CISCO top of switches will remain and not be changed at this stage.

4. EVALUATION CRITERIA

The following are key criteria that will be used in appointing the successful service provider:

- a. **THRESHOLD:** Bids will be **evaluated on 80/20** principle as prescribed in the Preferential Procurement Regulations of 2017.
- b. Bids will be considered and evaluated in a two staged approach.
- c. During the first stage, bidders will only be evaluated on functionality, and only qualifying service providers who meet the minimum requirements for functionality will be allowed to proceed to the second stage where scoring will be done on 80 points for price and 20 points for B-BBEE Status Level of Contribution.
- d. Bidders are required to submit their bids in two envelopes with the first envelope outlining the functionality. The first envelope must be clearly marked Stage 1; Functionality.
- e. Furthermore, bidders are required to include their pricing in a second sealed envelope marked Stage 2; Price, which must also include their B-BBEE status level of contribution.
- f. Only bidders who meet the minimum of **75 points** on functionality during the evaluation of Stage 1 will proceed for scoring in Stage 2.

FUNCTIONALITY	MAXIMUM POINTS
A. Company’s experience on similar contracts <ul style="list-style-type: none"> • 5 previous Contracts = 20 points • 4 previous Contracts = 15 points • 3 previous Contracts = 10 points <p><i>Bidders are required to submit the completed and signed template of references with contactable numbers (Annexure A). No points will be awarded for contracts that are not verifiable to reference.</i></p>	20
B. Project Teams Certifications <ul style="list-style-type: none"> • VMware Certification = 05 Points • Veeam Certification = 05 Points • Certificate in IT Project Management= 05 points • CCNA (Cisco Certified Network Associate) = 05 points 	20

<p>C. Project Manager's experience on similar contracts</p> <ul style="list-style-type: none"> • 5 previous server upgrade contracts managed = 15 points • 4 previous server upgrade contracts managed = 10 points • 3 previous server upgrade contracts managed = 5 points <p>Detailed CV of the Project Manager must be submitted. The CV's must entail/detail the VoIP projects the Project Manager managed, furthermore, the claimed projects above must have contactable numbers and names.</p>	15
<p>D. Service Providers Partner Status</p> <p>Bidders are required to provide and submit with their bid documents:</p> <ul style="list-style-type: none"> • Platinum or Gold partner to the OEM of the hardware brand supplied = 5 points • VMWare Data Centre Virtualization Professional = 5 points • Microsoft Gold Partner = 5 points • Veeam Gold Partner = 5 points <p>Proof of all current partner status and contactable references at the above listed OEM's</p>	20
<p>E. Project & Implementation Plan</p> <p>Bidders are required to provide and submit with their bid documents: A detailed project and implementation plan</p> <ul style="list-style-type: none"> • Detailed proposal on an enterprise update solution = 5 points • Detailed Project Plan = 5 points <p>The bidder is to provide a detailed project plan and detail the solution to be provided (Small business and Home Server solutions will not be considered)</p>	10
<p>F. Location of bidder's office</p> <ul style="list-style-type: none"> • 15 points for technical office situated in the Buffalo City Metro Municipality. <p><i>Proof of address required (e.g. Title deed, Valid Lease agreement, Municipal account) Failure to submit the required proof of address will result to a score not been allocated.</i></p>	15
<p>TOTAL POINTS</p>	100

5. STAGE TWO: Preferential points system

PREFERENTIAL PROCUREMENT REGULATIONS OF 2017 WILL APPLY: Preferential Procurement Regulations of 2017

Price and B-BBEE Status points will be calculated as described in the Preferential Procurement Regulation 2017.

NB: Certified copy or original B-BBEE Status Level Verification Certificate must be submitted to substantiate B-BBEE Status Claimed. When such certificate is not provided as proof or is not either an original or a certified copy the bidder will automatically score zero.

Table 2: Points available per criteria in Stage 2

CRITERIA		POINT SYSTEM
Price		80
B-BBEE		20
B-BBEE Contribution Level		
1	20	
2	18	
3	14	
4	12	
5	8	
6	6	
7	4	
8	2	
Non-compliant contributor	0	
Total		100

6. IMPORTANT SUBMISSION GUIDELINES

All proposals will be adjudicated in terms of the Supply Chain Management Policy of the ECGB and in accordance with the Public Finance Management Act. In addition to those (the conditions) stipulated in any other section of the request for proposals, the service providers should be especially aware of the following terms and conditions:

- 6.1 The Eastern Cape Gambling Board reserves the right not to make any appointment from the submitted proposals.
- 6.2 The Eastern Cape Gambling Board does not bind itself to accept the proposal with highest score.
- 6.3 The Eastern Cape Gambling Board reserves the right to cancel this request for proposal (RFP) and pursue an alternative course of action at any time without incurring any liability towards any service provider.
- 6.4 The Bidders are advised that the submission of proposals gives rise to no contractual obligations on the part of ECGB.
- 6.5 Proposals submitted by electronic transmission or faxed will not be accepted.
- 6.6 All proposals submitted shall become the property of ECGB and shall not be returned.
- 6.7 CSD reports will be used to verify all company/organization's details and tax status pin codes must be provided.
- 6.8 Bidders are required to complete, sign and submit all SBD forms/bid documents. **If the bidder does not meet this requirement, it will be automatically disqualified**
- 6.9 Proposals received after the specified time and date i.e. _____ at 11h00 am will NOT be considered and accepted.
- 6.10 No services shall be rendered or goods delivered before an official ECGB Purchase Order has been issued.
- 6.11 The ECGB may request written clarification or further information regarding any aspect of proposals submitted. Service providers must supply such requested information in writing within the stipulated timeframe after the request has been made, or their proposal may be disqualified.
- 6.12 Service providers shall not qualify their proposals with their own conditions.
- 6.13 The name(s) and contact details of the person or persons(s) in your organisation responsible for this proposal.
- 6.14 A service level agreement shall be signed with the successful service provider.
- 6.15 The ECGB will not be held responsible for any cost incurred by the service provider in the preparation and submission of this proposal.
- 6.16 The ECGB reserves the right to terminate the contract if not satisfied with the work or the deliverables as stated above are not going to be met. Only bidders that meet the requirements of the request for proposal specification shall be considered during the adjudication process.
- 6.17 Bidders that bid as joint venture must have a signed business agreement by both parties. If the service provider does not meet this requirement it will be automatically disqualified.

7. PRICING

Price must be in South African currency and must be inclusive of VAT. Bidders are further requested to indicate their price in all elements listed in their pricing schedule (**no hidden costs/ unknown costs will be accepted**). Price will be evaluated based on 80 points and applicable formula of calculating points.

8. WHERE TO SEND THE PROPOSAL

Please send your original proposal and a copy saved on USB/flash disk to:

SUPPLY AND IMPLEMENTATION OF REPLACEMENT SERVERS (To be marked clearly on envelope)

Eastern Cape Gambling Board
Quenera Park, Quenera Drive
Beacon Bay
East London
5206

9. Contact Details


Enquiries concerning SCM and completion of SBD forms:

Name: Ms. Thandi Malotana

E-mail: thandazwam@ecgbb.co.za

Tel no.: 043 - 702 8307

PREPARED BY:


K. CHETTY
ICT MANAGER
DATE: 01 / 08 / 2022


Enquiries concerning Terms of reference:

Name: Mr Keveshen Chetty

E-mail: keveshen@ecgbb.co.za

Tel no.: 043 - 702 8343

APPROVED BY:


R.P. HILL
CHIEF FINANCIAL OFFICER
DATE: 01 / 08 / 2022

ANNEXURE A

- The respondent / tenderer must complete part A of this form separately for each reference submitted.
- The respondent / tenderer must forward Part B of this form for completion and signing to be completed by the referee, then bind the signed and completed Annexure A form with the tender submission.
- It is required that the referee to include their signature & company stamp in the space provided for these.
- It is required that the referee include their contact details to enable verification of the reference. The ECGB will not give scores for incomplete forms.
- The referee to please provide a score (0 - for poor services received, 3 – for satisfactory services received, 5- for good services received)

PART A – To be completed by respondent / tenderer for RFQ submission

Company name of Respondent / tenderer:		
Name of client / referee:		
Location of project (private or public entity)		
Contract start date: date/month/year		
Contract end date: date/month/year		
Brief description of similar / relevant work experience.		
Details of client / referee for verification purposes:	Name:	
	Company name:	
	Contact details (Cell and Office numbers):	

Annexure A – Continued

PART B – To be completed by referee

Client / Referee Name:

Please verify that the information provided by the respondent in Part A is correct.		No	Comments					
		Yes						
Comment alongside if necessary:								
Please indicate and rate whether the respondent has performed the attributes/tasks listed below.	Has the service been rendered (Yes / No)		Poor	Average	Good			
Did the service provider implement their last project successfully?			1	3	5			
Was the solution delivered in the required time frame?								
Was conformance to a project management standard adhered to?								
Was the skill competency of the team relevant and adequate to deliver on the solution?								
Were all meetings schedules adhered to?								
Were you satisfied with the technical support provided during the project?								

Referee name:.....

Designation:.....

Date:

Tel:

Cell:

.....
Client / Referee signature

Company Stamp:
